

Services Group

January 1986, IRM formed as a Sole Proprietorship. Later incorporated as ISG Services Group, LLC





1986 - 1997

Provided IT Consulting, Training and Project Management services to many WA State agencies, Federal agencies and Fortune 500 Companies

1997 - 2003

Project Management, Weyerhaeuser Co. -Claims Administration Transition Project, **Employee Benefits** Outsourcing Project, **Employee Benefits Integration Project**



1998 - 2003

Lead Consultant, Washington State Dept. of Health -**Enterprise Business** Area Analysis Project; Public Health Issues Management System Project (PHIMS)



1998 - 2003

Independent Quality Assurance services for State of Idaho Dept. of Health and Welfare, State of Wyoming Dept. of Health, and State of Washington, Health Care Authority



2003-2004

Test Management, Project Management, Stakeholder Outreach for the Washington State MMIS HIPAA Remediation Project





2004 - 2010

Project Management, **DSHS MMIS** Re-Procurement Project (ProviderOne, Phase 1)



2011 - 2016

Project

Project Management, Project Management, PMO Leadership -Washington Health Health Care Authority (ProviderOne, Phase 2) Benefit Exchange, Healthplanfinder

2010 - 2016

Washington State



2013 - 2015

Project Management - Washington State Health Care Authority, ICD-10 Project



2015 - 2016

Rebrand firm as Integrated Solutions Group (ISG); incorporate as LLC **Provides Quality** Assurance (QA), Project Management (PM), and Advisory



2016 - 2017

QA, PM and AS for WA Dept. of Social and Health Services, Dept. of Health, Administrative Office of the Courts, Ecology, King County, Behavioral Health Administration





