



**James Coke**  
**Senior Technical Consultant**

James serves as a senior consultant with ISG, assisting its clients with the managerial and operational aspects of change projects. He founded and grew two software development companies, served as a Fortune 100 line manager, and has led or participated in consulting engagements on four continents. He brings 35 years' of broad experience in manufacturing, healthcare, public sector governance, and technology implementation. James was professionally credentialed through APICS.

James led a complex biotechnology research to commercialization initiative in Southeast Asia as the representative of two European governments. Among other projects, he was the technology solution architect for a hospital privatization in Africa, helped lead a revenue cycle turnaround effort for a top healthcare company, and established the Business Process Management practice at one of America's largest natural resource companies.

James is passionate about creating economic opportunities for the disenfranchised throughout the world and is a founding principal of the international Governance Consortium. He also volunteers locally with a non-profit that provides employment skills to persons re-entering society.

When not thinking about changing the world, he can be overheard playing the flugelhorn and piano.